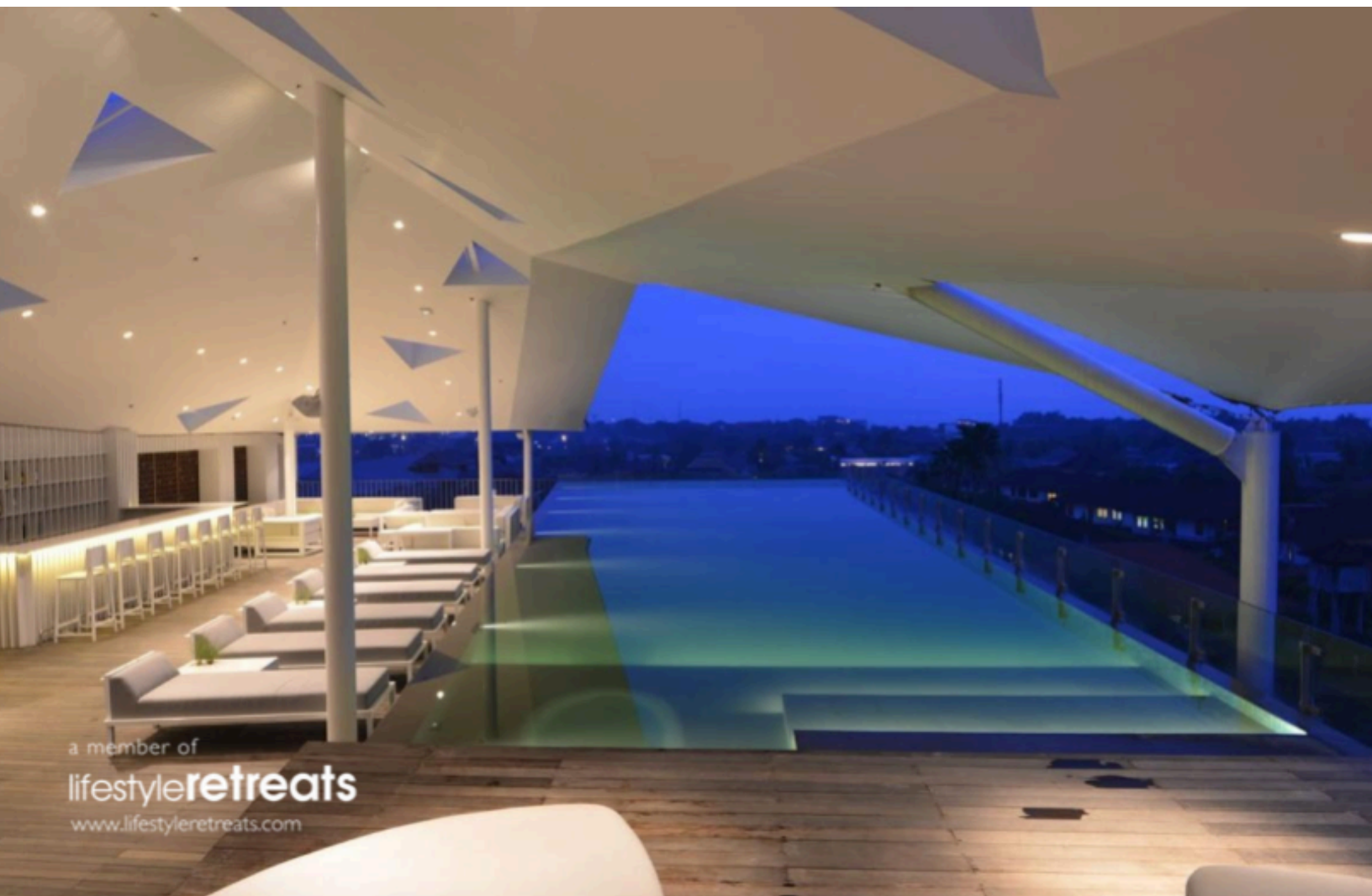


SUSTAINABILITY MANAGEMENT PLAN 2026



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Sustainability Approach at Lifestyle Retreats

As a managed property under **Lifestyle Retreats Group**, we embed the sustainability approach of Lifestyle Retreats in our thinking, planning, and actions toward the vision: to foster a responsible community where every member can proactively contribute to economic, social, and environmental equity.

The sustainability approach comprises 4 interconnected pillars, which are:

- **Care for Our Family (People):** This pillar emphasises the importance of prioritising the well-being and development of employees within the organisation.
- **Support for Our Community (People & Service/Product):** This pillar extends the concept of care beyond the internal workforce to include the broader community.
- **Responsibility for Our Environment (Environment & Service/Product):** This pillar highlights the commitment to minimising the environmental impact of business operations and products/services.
- **Resilience in Our Governance (People & Service/Product):** Governance is the foundation that supports the entire sustainability framework. This pillar involves establishing effectively resilient governance structures and processes to ensure transparency, accountability, and ethical decision-making across all levels of the organisation.

Sustainability Overview at IZE - Seminyak

A. Scope Definition

IZE - Seminyak is a stylish, homely hotel for savvy travelers, located in Bali’s vibrant Seminyak. The dedicated staff Family, following a unique PassionforLife philosophy, ensures genuine, heartfelt hospitality.

The hotel features Scandinavian-style rooms, luxurious Club Rooms and Suites, cool pools, and a modern urban design, complemented by great food and a touch of glamour. Guests can unwind in rooms ranging from Deluxe to exclusive Club Suites, all designed for comfort with amenities like flat-screen TVs, rain showers, and private Jacuzzis. The hotel offers two cool pools: a 20m rooftop infinity pool with stunning views and a ground-floor 30m pool for Deluxe Pool Room guests. Additional facilities include the 24-hour Energ-IZE gym, Meja restaurant, two bars, and the connectivity@IZE corner for bookworms. With its perfect blend of style, comfort, and prime location, IZE Seminyak is an oasis for exploring Bali’s attractions and nightlife.

B. Sustainability Approach

At IZE – Seminyak, sustainability is handled by I Made Suartawan, Chief Engineer, supported by Amy Nguyen, the Sustainability Manager for the Lifestyle Retreats group.

Sustainability has become a core priority at IZE – Seminyak, integrated into our daily operations and guest experiences. From reservation to check-out, we emphasize eco-friendly practices, reflecting the importance of sustainability in destination selection. We minimize waste during guests’ stays (digital arrival registration, paperless invoices, refillable bathroom amenities, amenities upon request, and the elimination of single-use plastic). We also raise awareness by informing guests about our sustainability commitment and encouraging eco-conscious behaviours (turning off the AC when leaving the room and changing bed linen after the third night). Additionally, we provide regular training to our team, ensuring every individual is involved in making a positive environmental impact.

Sustainability in Bali's tourism industry aligns well with the Balinese philosophy of Tri Hita Karana. This philosophy emphasises harmony among people, with nature, and with the spiritual realm. Sustainable tourism practices such as eco-friendly accommodations, waste management, conservation efforts, and support for local communities reflect these principles.

Green Globe Criteria Compliance

A. Sustainable Management

A.1. Implement a Sustainability Management Plan

IZE – Seminyak establishes and upholds the Sustainability Management Plan (SMP) following the requirements outlined in this section. The policies and procedures are developed in a way that:

- Suits the nature and scope of the organisation’s operations.
- Aligns with the four key areas of the Sustainability Management Plan, encompassing Quality, Socioeconomic, Cultural Heritage, Health, and Safety concerns.
- Commits to the continuous improvement of the Sustainability Management Plan.
- Commits to the adherence to all relevant legislation.
- Provides a framework for establishing and revising objectives and targets.
- Subject to periodic review and annual audits.
- Are documented, implemented, maintained, and streamlined for all staff members.

A.2. Legal Compliance

IZE – Seminyak operates in accordance with Indonesian law, ensuring compliance with all relevant local legislation.

This includes but is not limited to the adherence to regulations concerning business operations, taxation, health and safety, labour, environmental standards, and insurance policies.

A.3. Employee Training

Recruitment, training, and annual performance appraisals at IZE – Seminyak follow corporate policies, procedures, and goals.

Our employees follow the Lifestyle Retreats Academy for both the Basic Academy and the Leadership Development Program.

All employees are required to undertake the Basic Academy, which equips all employees with the knowledge of the company and the organisation and the skills necessary to perform and excel in their roles.

Additionally, a few chosen individuals participate in the Leadership Development Program, which is customised to enrich their expertise and enhance their leadership skills, facilitating sustainable growth in the Group.

A.4. Customer Satisfaction

We want to hear from our stakeholders so we can serve them better. One of our key stakeholders is our guests. We welcome our guests' feedback on their stay experiences, covering the journey thoroughly from pre-purchase to after-purchase. Their input is of utmost importance for us to understand what we have done well and what we could have done better. This enables us to form a continuous improvement plan to ensure consistency in delivering exemplary services.

Acknowledging our guests' inclination to share feedback at any stage of their customer journey, we offer several channels for them to do so:

- Internal Guest Satisfaction Survey
- Direct feedback
- Online review platforms such as TripAdvisor, Google Reviews, and others
- Various social media platforms such as Instagram, Facebook, and LinkedIn

A.5. Accuracy of Promotional Materials

All promotional materials are designed to showcase our products, services, people, and destinations in transparent and creative ways.

These materials are processed and completed by the Marketing department of Lifestyle Retreats Group and are strictly compliant with Brand Standards while respecting cultural norms.

A.6. Local Zoning, Design, and Construction

IZE – Seminyak is built in the heart of Seminyak, a very famous tourist destination for shopping, dining, and nightlife.

The land we use is privately owned by individuals and leased to the company. The resort complies with all local land acquisition and land rights legislation.

A.7. Experiential or Interpretive Tourism

Tourism is a tapestry woven from the threads of people, nature, culture, and heritage, each strand contributing to the vibrant stories of a destination’s past, present, and future.

As stewards of these narratives, we share the richness of Indonesia’s natural surroundings, local culture, and heritage with our guests, clients, and employees.

As an advocate for responsible tourism, we prioritise education on Guest Etiquette, guiding guests to engage with their surroundings respectfully and enjoy their tourist experiences to the fullest. Our guests are encouraged to seek our advice or explore the sustainable tour guides provided.

A.8. Communication Strategy

At IZE – Seminyak, we actively involve our guests in our sustainability efforts through in-room materials, while also communicating our environmental, socio-cultural, and business objectives via the following platforms:

- Our dedicated website, <https://ize-seimyak.com/>
- In-room compendium
- Social media channels highlighting special events

We recently introduced a dedicated “Green Corner” in our lobby to strengthen communication with our guests around our sustainability initiatives and community engagement.

This space features a screen continuously showcasing our activities, sustainability reports, and ongoing projects. We have also installed a water filtration station, alongside a display for our bar soap recycling

workshop to raise awareness and encourage participation.

To improve accessibility, a QR code allows guests to easily explore our initiatives supporting the local community.

In addition, we revamped our retail showcase by introducing a custom-designed, plastic-free reusable water bottle, available for purchase and conveniently refillable at our water station.

We have also partnered with Noesa, a socially responsible brand working with Indonesian artisans, offering handcrafted items such as batik passport holders, pen holders, and jewelry that support local craftsmanship and ethical production.

Furthermore, we support the YPK organization, which provides care and opportunities for children with disabilities, and we continue to expand our showcase to highlight local artisans and purpose-driven organizations.

A.9. Health and Safety

IZE – Seminyak adheres strictly to all regulations and protocols concerning the health and safety of our environment, workplace, guests, and employees.

Our practices and procedures are fully compliant with the Minister of Manpower Regulation No. 5 of 2018 concerning Occupational Safety and Health (OSH) in the Work Environment. This regulation outlines standards and requirements for ensuring occupational safety and health within work environments in Indonesia. It includes provisions related to workplace safety measures, hazard prevention, health checks, training for employees, and the responsibilities of employers to maintain a safe working environment.

Additionally, all employees receive comprehensive training as part of their induction program to ensure they are well-versed in these standards.

B. Socioeconomic

B.1. Community Development

In alignment with the sustainability approach of Lifestyle Retreats Group, we remain dedicated to engaging with and supporting our communities through impactful and inclusive initiatives.

In 2026, we continued to nurture relationships and foster positive change through the following programs:

1. Pap Smear Check & Cervical Health Seminar (March)

In celebration of International Women's Day, we organized a cervical health awareness seminar alongside complimentary pap smear screenings. This initiative was extended to both our female employees and women from the Banjar community in Kerobokan, reinforcing our commitment to preventive healthcare and women's wellbeing.

2. Earth Hour (April)

In solidarity with global climate action, we participated in Earth Hour by switching off all lights across our hotels for 90 minutes. Guests were encouraged to join, raising awareness on the importance of energy conservation.

3. Earth Day (April)

This year, the initiative was a comprehensive clean-up of all outdoor areas—including the garage, gutters, back street, and front street—followed by replanting efforts to enhance the overall environment. We ended up with healthy snacks and traditional jamu drinks, reinforcing our commitment to wellness and sustainability. Additionally, through a group plogging activity at Tangtu Beach, we successfully collected 114.89 kg of waste, demonstrating tangible environmental impact.

4. Traditional Salt Farming Visit – Kusamba, Klungkung (June)

In alignment with International Ocean Day, our team visited traditional salt farmers in Kusamba. This experience deepened awareness of sustainable livelihoods and highlighted the importance of preserving local heritage and coastal ecosystems.

5. Plastic Free Month Challenge & Saraswati Paper Workshop (July)

Throughout Plastic-Free Month, employees were encouraged to creatively repurpose waste

materials, fostering innovation and environmental responsibility.

6. Elementary School Visit – Pejarakan (September)

We visited an elementary school in Pejarakan, delivering sessions on Health, Environment, and Diversity, Equity & Inclusion (DEI), empowering young students with knowledge and values for a better future.

7. Collaboration with Sole Family (August & November)

Partnering with Sole Family, we supported underprivileged communities through joint initiatives that foster social welfare and inclusiveness.

8. Blood Donation & Free Health Check (October)

In collaboration with the Indonesian Red Cross Bali and the Ubud Care Clinic as healthcare partners, we hosted a blood donation drive, offering complimentary health check-ups for all donors, enhancing community health awareness.

Ongoing Community Support

1. Youth Education & Career Development

We maintain our commitment to youth by collaborating with local schools through training programs and career inspiration visits, helping students explore opportunities in hospitality and tourism.

2. Used Cooking Oil Donation – Yayasan Lengis Hijau

We continue our collaboration with Yayasan Lengis Hijau, donating used cooking oil to be transformed into practical items such as soap and candles, reducing waste and promoting environmental responsibility.

Through these ongoing and new initiatives, we reaffirm our commitment to sustainability, social impact, and responsible hospitality. We are proud to support our communities in creating a more equitable, inclusive, and sustainable future.

B.2. Local Employment

Embracing the “Care for our Family” principle, we prioritise the employment of local individuals and invest in their development to cultivate them into skilled hospitality professionals.

In line with this commitment, we have established partnerships with various hotel vocational schools nationwide, which are Mediterranean, IDB Bali, Poltek Negeri Bali, Monarch Dalung, IPBI, Horizon Bali, Mapindo, and some other vocational schools to provide training and personal development opportunities in the hospitality industry for young and fresh graduates.

We aim to foster a sustainable pipeline of local talent, benefiting our organisation, educational institutions involved, and mainly the students.

B.3. Fair Trade

IZE – Seminyak has implemented a Responsible Procurement Policy aimed at promoting the procurement of fair-trade goods, maintaining high standards of quality for goods and services, and prioritising ethically and locally sourced products whenever feasible.

This commitment extends to various items, including all our bathroom amenities locally produced in Bali, such as glass-bottled mineral water, shampoo, conditioner, and shower gel.

We prioritise sourcing the following locally produced and responsibly made items:

- Fresh produce sourced locally, including fresh fruits and vegetables from Bedugul and the Bali areas.
- As for fish, we seek out sustainably caught or farmed options from local suppliers, mainly from Jimbaran Bay
- Locally and nationally produced snacks and beverages for in-room amenities.

B.4. Support Local Entrepreneurs

IZE – Seminyak facilitates access for local enterprises, including those involved in handicrafts, food and beverage, cultural performances, and other goods and services, to directly sell to guests whenever possible.

Additionally, we actively promote local products in our marketing activities and services.

B.5. Respect Local Populations

While our hotel is not located on traditional lands of indigenous tribes, we uphold a respectful and harmonious relationship with the land and the local communities residing.

We also offer educational opportunities for our guests to gain insight into and respectfully engage with local cultures and customs. This is facilitated through Guest Etiquette.

B.6. Exploitation

IZE – Seminyak adheres to local and national regulations concerning the employment of minors, prevention of sexual harassment, and combating exploitation. These standards are governed by several key policies:

- Code of Conduct
- Human Rights Policy
- Harassment Prevention Policy
- Human Trafficking Prevention Policy

B.7. Equitable Hiring

IZE – Seminyak is committed to promoting diversity and equality at every level of our organisation. Our primary objective is to cultivate a diverse team actively. Living by these principles, our employment practices are guided by the Human Rights Policy.

Most of the workforce is local, yet everyone comes from diverse parts of the country with different faiths. Additionally, we strongly encourage women candidates to apply for roles across all levels of our business.

All positions within our hotel are filled based on merit and competency. We ensure strict adherence to local labour laws and regulations, offering conditions and wages that surpass minimum requirements. Also, salaries and benefits provided to our employees exceed national regulations.

Additionally, all mandatory contributions to severance and pension funds are duly made. Overtime work is subject to additional compensation in compliance with Indonesian Law.

B.8. Employee Protection

Our company follows national regulations by providing salaries and benefits that exceed mandated standards.

Additionally, we ensure that all required payments into insurance and pension funds are made on behalf of our entire team.

While our standard work hours adhere to legal maximums set by labour laws, as a hospitality industry establishment, there may be occasions where additional hours are necessary. In such cases, our team members are compensated accordingly.

B.9. Access to Basic Services

We take responsible land management practices and ensure that the local population has access to essential resources such as water, rights-of-way, transportation, and housing without hindrance.

B.10. Local Livelihoods

The activities of our business have no adverse effects on neighbouring individuals or communities, including access to land, water, housing, right-of-way, and transportation.

On the contrary, the business's operations contribute positively to the economy of neighbouring communities by generating employment opportunities and procuring services locally.

B.11. Bribery and Corruption

We maintain a zero-tolerance policy towards bribery and corruption, as outlined in

- Code of Conduct
- Anti-Corruption Policy

C. Culture and Heritage

C.1.Code of Behaviour

At IZE - Seminyak, we provide our guests with a Guest Etiquette that encompasses:

- Cultural customs, mores, and beliefs of the Indonesian and Balinese people, along with guidelines for appropriate verbal and non-verbal behaviour.
- Lists of prohibited products and souvenirs.
- Insight into the hotel site’s history, culture, and natural environment (if any).
- Recommendations for cultural experiences, events, restaurants, and entertainment within a 100km radius of the resort.

The purpose of Guest Etiquette is to encourage our guests to participate in respectful activities that protect and honour local cultures, historical sites, and the natural environment. This aligns with our commitment to socioeconomic sustainability.

C.2.Historical Artifacts

Historical and archaeological artefacts are not sold, traded, or displayed at IZE - Seminyak

The lists of illegal products and souvenirs are included in the Guest Etiquette, which can be found in the sustainability compendium.

C.3.Protection of Sites

IZE - Seminyak complies with laws, standards, and regulations concerning the protection of all fauna and flora species.

Information on the preservation and access to the protection of the National Park and natural environment is written in the sustainability compendium.

C.4.Incorporation of Culture

IZE – Seminyak does not exploit the cultural intellectual property of the local communities.

Information on the site's history, culture, and natural environment is included in the Guest Etiquette, which can be found in the sustainability compendium.

D. Environmental

IZE – Seminyak is committed to mitigating the adverse impacts on the environment by implementing various mitigation methods.

D.1. Conserving Resources

D.1.1. Purchasing Policy

Aligned with our Management Group’s Responsible Procurement Policy, we establish selection procedures guided by principles including legality, ethics, quality, locality, diversity and inclusion, environmental sustainability, circular economy, local and community engagement, and balance of benefits.

D.1.2. Consumable Goods

We work to limit the use of packaging materials and unnecessary items such as single-use disposables. We also prefer suppliers who offer and retrieve reusable packaging and shipping containers/pallets.

Working with Mimba Diversey, all chemical containers are collected and returned to the supplier for disposal and recycling.

D.1.3. Energy Consumption

We are taking steps to reduce our energy consumption through energy efficiency programs that focus on low- and no-cost upgrades and behavioural changes.

Specifically, we maintain a continuous effort to reduce energy consumption, monitoring and measuring it daily.

We conduct regular servicing of all technical appliances. Our preventive maintenance program keeps detailed records and reminders for regular check-ups on all equipment. We adhere to supplier guidelines for servicing, and in the case of certain equipment, external companies are engaged to conduct servicing as per requirements.

Within our control, we identify energy-saving opportunities without compromising guest comfort, such as transitioning to low-energy lighting alternatives like LED lighting.

We are currently installing light sensors in the corridors to help reduce energy consumption.

D.1.4. Water Consumption

We continuously monitor water consumption with daily logs, analysing the data to identify reduction strategies.

Pool pumps are operated at reduced hours while maintaining water quality. We also provide guests with tips on water saving through linen and towel reuse.

In 2026, given the uncertainty of the tourism business amidst global challenges, we aim to set realistic and achieve the following reduction goals for carbon emissions, electricity, water, and waste. All metrics are based on guest-night persons.

Annual reduction target	Metric	Unit
1%	GHG Intensity	kgCO2e/guest night
0.5%	Energy use intensity	kWh/guest night
1%	Water use intensity	L/guest night
5%	Waste intensity	Kg/guest night

D.1.5. Food and Beverage

We prioritise purchasing local food and beverage items whenever feasible. In addition, we actively seek local alternatives to conventional in-room food and beverage amenities. This not only supports local producers but also provides our guests with a delightful taste of the region.

D.1.6. Green Meetings

To enhance the focus and productivity of meeting attendees, we offer eco-friendly meeting packages,

featuring:

- Centralised amenities stations for pads, pens, mints, and water, reducing table clutter.
- Linen-less furniture eliminates the need for fabric or covering.
- Stainless steel utensils are provided for guests' use.
- A water filter station to refill your own water bottle.
- Healthy and energy-sustaining refreshments and food.
- No paper flipchart.
- Reusable coasters.
- Encourage guests to take leftover refreshments home, which are stored in paper boxes.

D.2.Reducing Pollution

D.2.1. Greenhouse Gas Emissions

We continuously monitor and systematically track greenhouse gas emissions from various sources, including electricity, LPG, stationary fuel, mobile fuel, and waste.

We check regularly the fridge temperatures as well as the condition of the freezer doors.

Future considerations include the purchase of additional solar panels and adopting technology for automated data collection and analysis.

We check regularly the cold room and fridge temperatures as well as the condition of the freezer doors and curtains.

D.2.2. Wastewater

The wastewater is flowed, processed, and treated in our onsite, well-maintained wastewater treatment plant. This helps ensure that our operations have less environmental impact and support sustainable water management practices.

D.2.3. Waste Management Plan

Following the principles of reduce, reuse, and recycle, we prioritise reducing, reusing, and recycling products and materials to the fullest extent possible. This is particularly important as landfills are overloaded and material recovery facilities in Bali are still limited.

- Printer paper: To avoid wasting paper, we remind our Front Office employees to ask guests whether they want their folio to be printed. We strive to print double-sided as much as possible and set our few printers in black-and-white printing mode so that we can lengthen the life of cartridges and toners.
- Tissue paper: Our employee restrooms do not provide hand tissues, but provide soap in dispensers.
- Retired towels, bedsheets, table cloths, or uniforms: partially repurposed to table cloths, waiter cloths, or housekeeping dusters. We also sell some retired linens to our employees at discounted rates and donate to orphanages. The rest is sent to our partners, I Am Sustainable Studio and Bali Life Foundation (under the “Linen For Life” program of Diversey Indonesia), for recycling and upcycling purposes.
- Retired batteries, e-waste, lights, and tubes: They are sent to a trusted recycling partner, namely Envirotama.
- Used soaps: Soaps are reconditioned through a workshop that we invite guests to join when they participate in the Green Rewards program, which consists of three consecutive days without housekeeping service.
- Book swap: We revamped the library located in our lobby to become a swap bookshelf. Our guests can swap their read book with one of the books displayed on the shelf. This is combined with our green corner.
- Used cooking oil: It is given to Yayasan Lengis Hijau for biodiesel and candle production.
- Plastic, glass, and metals: They are sent to our legitimate local waste vendor, which will be sorted and sent to different recycling companies.
- Reduce plastic usage: We are currently in the process of replacing our plastic pens with wooden pencils.
- Acrylic key card: The guests must return the key cards upon check-out. We also require the support of the Housekeeping team to return any potential key cards left in the bedroom at the

reception, so we can reuse them.

- Organic waste: It is directed to our legitimate local waste vendor, who will use the food waste for animal feed and composting as much as possible. We are also currently working on implementing an eco enzyme process.

Materials that cannot be sent to recycling and composting facilities will be collected by a government-recommended collector and directed to the waste management facilities and legal landfills of Bali.

D.2.4. Harmful Substances

We reduce our chemical usage through the purchase of multi-purpose cleaning products. We ensure chemicals are handled safely and disposed of appropriately.

Our cleaning products are primarily sourced from reputable brands such as Diversey, which come with automatic dispensers to prevent wasteful usage. These products are proven to have more eco-conscious formulations, with some certified with eco-labels.

D.2.5. Other Pollutants

We have a pollution management plan in place that addresses emissions, effluents, and waste.

We implement measures to minimise emissions of gases, pollutants, strong odours, and unpleasant noises.

D.3. Conserving Biodiversity, Ecosystems and Landscapes

Appreciating our privilege to be situated adjacent to Seminyak Beach, we ensure our operations neither encroach upon its land, contaminate its water, nor disturb its biodiversity.

D.3.1. Wildlife Species

Our products purchased do not contain anything related to endangered plant and animal species, nor should their production have a direct impact on endangered species.

We abstain from serving seafood sourced from endangered species or unethical farming or growing sources, guided by the Sustainable Seafood Guide of the World Wildlife Fund.

D.3.2. Wildlife in Captivity

We do not house captive wildlife on our property grounds.

D.3.3. Landscaping

We use local and low-impact plants for landscaping.

D.3.4. Biodiversity Conservation


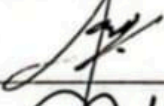
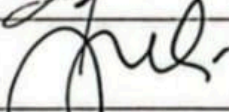
As we are not located in protected areas, we are not subject to restoration and rehabilitation of protected areas.

D.3.5. Interactions with Wildlife

Our business activities have no adverse impact on local wildlife, plants, or their habitats.

We ensure that no invasive plant species listed on the IUCN Red List are introduced as part of our landscaping, gardening, or any other activities.

Compliance Agreement

Department	Representative	Signature
Administration and General	Remy Fixon	
Accounting	I Wayan Suastika	
Human Resources	Indri Savitri	
Food and Beverage Production	Tommy A Cong	
Food and Beverage Service	Komang Mega Fany	
Engineering	I Made Suartawan	
Housekeeping	Gede Kartamayasa	
Front Office	Ni Made Juli Artini	

Reviewed and signed on May 11, 2026